

RESPONSE TO QUESTIONS AND ACTIONS ARISING FROM MEETINGS OF THE FULL COUNCIL

Question Asked at Meeting	Response Given at Meeting	Further Response
<p>Councillor Jaggard to the Chair of the Overview and Scrutiny Commission</p> <p>I am slightly baffled by the recent HASC report, so please can the Chair of OSC explain minute 9, it is the data relating to Adult Service Public Health. Previously the HASC reports have been interesting and clear but this requires further explanation on the whole section, so please can you provide this?</p>	<p>Councillor Ayling, Chair of the Overview and Scrutiny Commission</p> <p>I'm afraid I do not have the paperwork in front of me, but I will have a look into your question and provide a response. I am not on the HASC committee so I will need to liaise with Councillor K Khan and obtain further information.</p>	<p>There was a brief update received at OSC from the most recent HASC meeting and as a result the minutes are a reflection of the update provided. The HASC <u>agenda</u> provides details of the reports and the OSC received concise information on some of these areas. However, please find a link to the <u>HASC</u> meetings and minutes on WSCC site. This now includes a detailed copy from its last meeting in <u>September</u>.</p>
<p>Councillor Burgess to the Cabinet Member for Environment, Sustainability and Climate Change</p> <p>We spoke earlier about policing and the underlying problems of crime and I think one of the issues we create is if we don't keep the town clean and tidy. How can we have all the fly tipping and fly posting removed that has appeared throughout the town and how can we stop it happening in the future?</p>	<p>Councillor Noyce, Cabinet Member for Environment, Sustainability and Climate Change</p> <p>Thank you for your question, I will have to look into this further with officers and I will respond.</p>	<p>Neighbourhood Services are committed to delivering their priority service standards of grass cutting, litter and fly tipping removal. Regular monitoring of these standards suggests there is no significant evidence that these have declined. In addition to the neighbourhood litter picks once a month, high footfall and hotspots are litter picked more frequently than and the town centre is litter picked four times a day recognising this is busy and prominent area of the Borough. Furthermore, service requests to date are at their lowest since 2016 (when detailed analysis commenced).</p> <p>The patch teams regularly remove fly tipping across the Borough and work closely with the Community Warden team where they are able to identify where and /or who has dumped rubbish</p>

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		<p>to progress enforcement action. However, it is recognised that tackling fly tipping through investigations and enforcement requires improvement and as such, Cabinet recently approved recommendations to introduce an enhanced provision for environmental crime to tackle this issue robustly. A key part of this process is the investigation which can sometimes delay the clearance of items however it is critical to ensure we can identify those responsible and take action against them which in turn, acts as a firm deterrent for others.</p> <p>Fly posting is a complex enforcement policy area spanning Planning (where it is a breach of planning) and Highways areas depending on its location. Based on other local authority areas experience of tackling this issue, it can often prove to be very resource intensive to prove breaches, as the local authority must determine whether consent was given and it is often problematic to identify those responsible. Consequently, successful enforcement rates are unfortunately very low. Removal is likely to be the best and most cost-effective option however this needs further careful consideration in terms of available resources. If there are locations where fly posting is happening frequently and persistently, the use of CCTV can be considered to identifying vehicles involved and therefore the individuals involved.</p> <p>It is vital that reports of fly tipping and other environmental issues are reported to the Council</p>

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		<p>using the MyCrawley platform and we would be very appreciative of Members encouraging residents to use this if they are able to.</p> <p>MyCrawley reporting enables us to manage, track and respond to requests, supporting us to build an accurate picture of where there are environmental hotspots and issues. This in turn, helps us make the best use of our resources.</p>
<p>Mr Alastair Parr, Three Bridges</p> <p>I've been talking to the Council lately about the anti-social behaviour, in particular the footpath in and around Geraint Thomas House. Since it re-opened there have been an awful lot of problems which have blighted the people living there, some of which are down to A2Dominion. But there are a couple of things that could be done; the litter is being cleared off the path, but there has been no bin replaced after it was burnt down. There are two places, one of which is outside the district heat building which is inside the fence line of the old town hall which is full of litter and also the corner of the yard at the back of the town hall that the council use is full of litter as well. In addition, the concrete blocks are still there and make seats for street drinkers.</p>	<p>Councillor Y Khan (<i>Cabinet Member for Public Protection</i>)</p> <p>I am sorry I did not receive your communication, but I will look into it and will ensure you receive a reply.</p> <p>Councillor Nawaz (<i>Cabinet Member for Planning and Economic Development</i>)</p> <p>Thank you, we did receive your email and I am already talking to officers. We have been given some contact details for A2Dominion. Officers are investigating and will respond to you and also from an anti-social behaviour side.</p>	<p>Council officers have undertaken a site visit and I can confirm the following actions are being taken:</p> <ol style="list-style-type: none"> 1. The Neighbourhood Services Central Team are making arrangements to litter pick and tidy the area around the district heat network building and the service road adjacent to the former town hall site. This should be completed in the week commencing 31st October. This Neighbourhood Services team will include this area within their inspections to ensure it is kept tidy moving forward. 2. Two dustbins have been burnt out along this footpath in recent months. The siting of this bin is somewhat isolated and will always be vulnerable. As there are dustbins at either end of the footpath, these are considered sufficient, and it is difficult to justify replacing a bin in a position where there is a reasonable likelihood it will be damaged / burnt out. The provision of two dustbins in the immediate vicinity and the increased attention from the Neighbourhood Services

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		<p>should address this issue however the situation will continue to be monitored.</p> <p>3. The Council is writing to BT regarding clearing their land of general waste, litter and detritus. The communication to BT will note that this work needs to be undertaken to avoid follow up enforcement action being taken by the Council.</p> <p>4. The Council has contacted A2 Dominion and their maintenance contractor. The contractor is making arrangements to repair the doors to the bin store. The contractor has also sent operatives to site to repair the retaining wall and metal railing adjacent to the footpath. Subject to dry weather, these works are expected to be completed in the week commencing 31st October.</p> <p>5. The Council has arranged for the concrete blocks to be removed. This should reduce the potential for street drinkers to gather at this location as there would be nowhere for them to sit. It is expected the concrete blocks will be removed in the week commencing 6th November. The resident who raised the question at Full Council will be reminded that it is helpful if he can continue to report any concerns about antisocial behaviour to the Council. Equally if a more immediate response is required, the resident will be reminded that the appropriate course of action is to contact the Police.</p>

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		Officers will continue to monitor the issues raised by the resident to assess whether any further action is appropriate moving forward.